

## QUALITY POLICY

**INJECTION MOLD CONSULTING, S.L.U. (IMC)**, a leading company within the sector of the marketing of plastic injection molds internationally, focuses on the Quality Management System as a way to organize your business life, basing it both on your orientation towards customers and towards its goods and services, and based on the continuous improvement of the effectiveness of the Management, Service Delivery and Satisfaction of our stakeholders.

Therefore, the Management declares that the Management System is based on objectives and in itself a strategic and priority objective for the company, based on:

- Quality is a main aspect in the desire to maintain a competitive position within the market; and it is achieved by planning, executing, reviewing and improving the Management System, to prevent possible errors, and orienting our activity towards the satisfaction of all our stakeholders through their customization and direct dealings.
- All our personnel are highly qualified in the sector, and each action is supervised by Management to ensure its correct execution.
- It is the responsibility of the entire organization to meet the needs and requirements set by customers, complying with the legal and regulatory requirements related to the service.
- The success of our organization requires the participation and collaboration of all, so it is considered essential motivation, training and communication within the company.
- The evaluation of the risks associated with our activity is a central task of our Quality Management System and it is the objective of the organization to carry out a correct assessment of them, elaborating action plans to fight against them, contributing all this to our commitment and support with strategic management.
- All the relevant information will be provided to all interested parties. We will also promote the awareness of our employees, as well as communication with both our employees and subcontractors so that they are participants in our policy and our obligations acquired with quality.
- Quality directs us to pay the utmost attention to technological developments being up-to-date with regards to receipt and issuance of documentation through computer channels, online communications and advanced software.
- The objective of this Policy is to consolidate this reality by continuously improving the result of the work, the service and the attention to the requirements of our stakeholders.

The Quality Policy is communicated to all the people who work for the organization or on behalf of it, and it is available to the public and our stakeholders.

*Mr. Tiago Miguel Alves Sismeiro on February 07, 2020*